



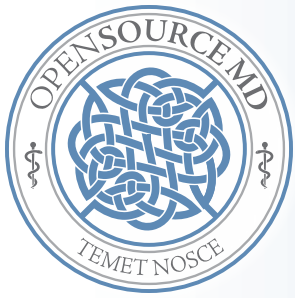
**O**pen Source MD offers several types of services that can make your facility's hospitalist service successful. In our previous white pages, we talked about the use of independent contractors and the ability to flex your workforce during times of high and low patient volumes. Beyond staffing, the structure and operations of a hospitalist services may have differing requirements depending on the needs of the hospital. Small hospitals may have to pay an exorbitant fee to a management company and still rely on Locums. Medium and larger hospitalist services may have a significant number of employed providers but continue to have deficiencies in their workforces to manage the ever changing patterns of patient volumes. Some hospitals require structure to its service operations including the development of policies and procedures outlined in a hospitalist manual and service line agreements. Open Source MD has the experience and expertise to standardize policies, operations, and procedures such that the medical director of the hospitalist service can manage the group efficiently and effectively. Open Source MD can develop marketing brochures and marketing plans to improve patient satisfaction and increase hospital market share. Open Source MD knows how to integrate the hospitalist service with other service lines and departments within your medical center.

Open Source, MD offers three tiers of services to meet the needs of the facilities and healthcare systems with which we partner. Our services range from a simple referral program to full concierge management services. The type of service OSMD offers depends on facility characteristics, existing policies and procedures, and how much stability a program has. OSMD holds true to the fundamental principle that the facilities who manage their departments will operate the departments in the best interest of the facility. OSMD assists facilities to meet this objective. The services OSMD offers to our hospital partners are detailed below:

## Engagement:

**This level of service is without charge to the facility. The facility guarantees a certain number of shifts each day to the contracted pool of physicians and mid-level providers affiliated with Open Source MD. In return for no charge to the facility, the hospital guarantees the shifts for several years and protects Open Source MD's unique staffing methodology and models. This guarantee ensures that the pool of contractors remain a stabilizing and consistent force at your medical center. OSMD submits resumes for the medical director's review. After an interview and upon approval, the provider may privilege at the facility on a consistent but "as needed" basis.**





## Consultation (fee applicable):

OSMD will refer providers to the facility for privileging. OSMD will assess and advise on the most effective staffing model to provide consistent coverage. This is done with a focus on physician recruitment and retention, minimizing fragmentation in care, and standardizing policies and procedures within the service and with other service lines and departments in the medical center.

- Service Design
- Service Line Agreement between Hospital Departments
- OPPE Templates
- Physician Referrals
- Professional Service Agreements between Facility and Provider

## Management (fee applicable):

OSMD will design a service that meets the needs of the facility, recruit physicians and mid-level providers to participate in the staffing pool, develop policies and procedures to operate the service in accordance with hospital and departmental needs, and provide operational services necessary to ensure that staffing is of high-quality and consistent. This is in addition to the consultation service Open Source MD offers.

- Service Design
- Service Line Agreement between Hospital Departments
- OPPE Templates
- Physician Referrals
- Professional Service Agreements between Facility and Provider
- Scheduling and Shift Confirmations
- Hospital Communications
- Transition to a Medical Director
- Secure Text Messaging between Hospital Staff and Providers
- Timesheets
- Coordinating Logistics to ensure a Robust Staffing Pool to Provide Reliable and Consistent Coverage

