



April 12, 2021

Hospitalists associated with Open Source MD, Inc. (OSMD) have served Deaconess Henderson Hospital (Henderson, Kentucky) with distinction. Deaconess Henderson Hospital, formerly Methodist Health, has witnessed a number of changes including ownership, mission, administration and quality emphasis in a very short span of time. OSMD has supported us throughout each and every one of our major changes. They are continually seeking to enhance the patient experience at every juncture with every patient.

OSMD's Hospitalist model is one that focuses on continuity of patient care. This is reflected in their quality of providers, their scheduling model and their ability to adapt quickly to external and internal process changes. They have learned our patient centered culture and seek input into our cost management structure.

Dr. Rosen and Dr. Keates are actively involved in the provision of patient care and are readily available to listen, adapt, respond and implement processes that improve the quality of care. They represent a high quality centric organization.

OSMD...providers of hospitalist services recognized and respected at Deaconess Henderson Hospital.

A handwritten signature in black ink that reads 'Linda E. White' in a cursive script.

Linda E. White, FACHE  
Chief Administrative Officer